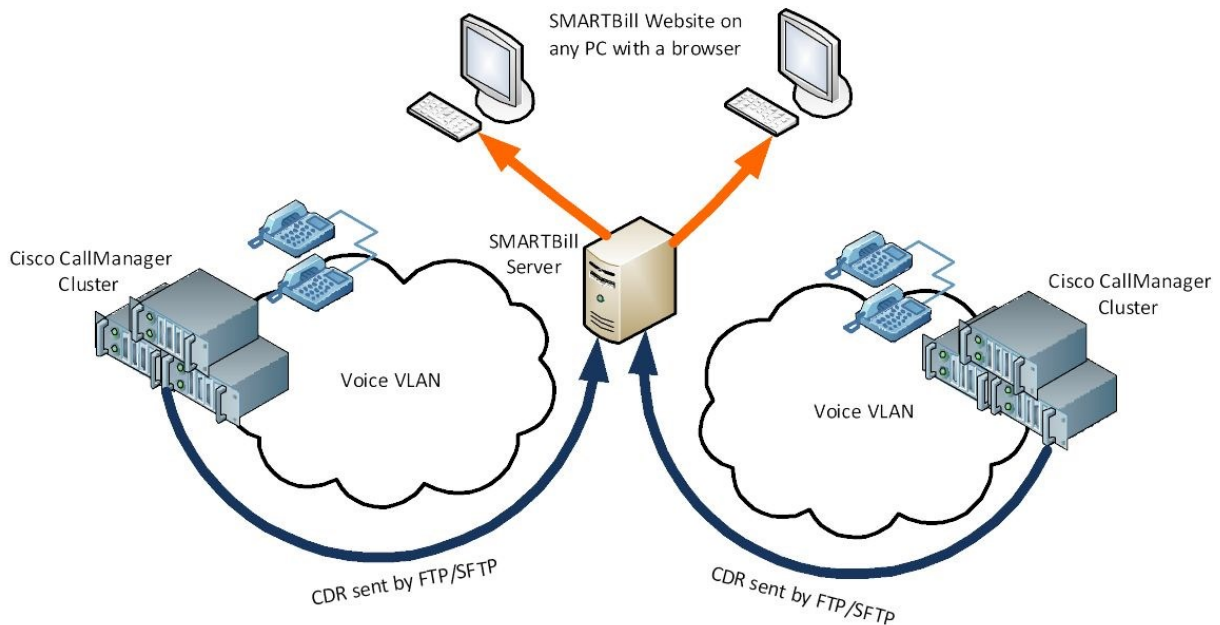


# NexLabs SMARTBill

Call Accounting, Tracking, and More



For most organisations, one of the largest expenses is the telephone bill. NexLabs SMARTBill, a Call Tracking and Billing system, allows a company to manage telecom expenses efficiently by accurately tracking incoming and outgoing calls (local, STD and IDD) and then allocating the cost to the respective party by providing the phone administrator with easy-to-generate reports from a web interface.



## Multi Function Capabilities

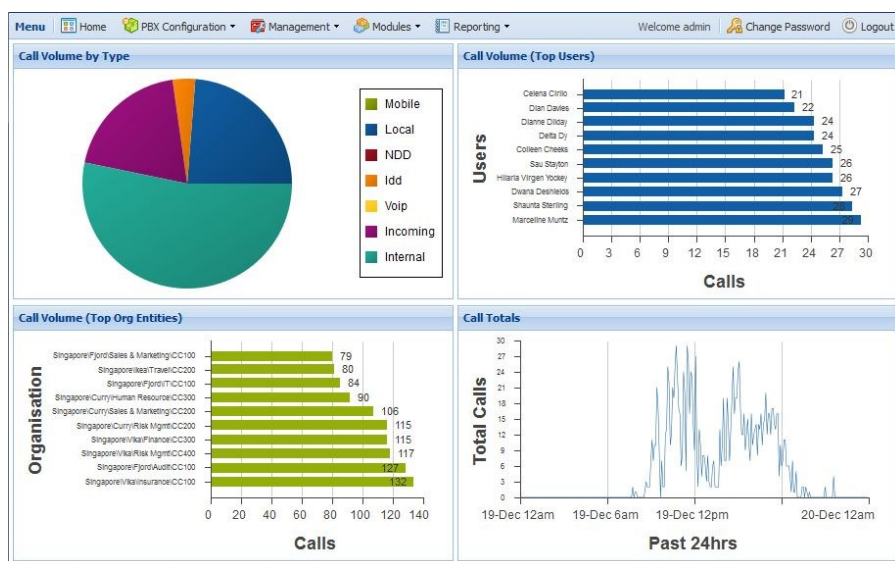
SMARTBill extensive features includes:

- Multi-user capabilities
- Multi-site solution
- Multi-currency support
- Multi-operator rates

It also provides the phone administrator with great flexibility in organizing users in a company, supporting up to 6 levels of organizational hierarchy.

## Multiple Cisco Call Manager Capability

SMARTBill is a centralized call accounting application that supports any combination of Cisco CallManagers and can poll and process data from any number of sites. A server would be placed at a central location to collect Call Detail Records (CDR) from each remote location. The software connects to a IP network and collects data continuously over the LAN/WAN.



## Supported Environments

- Cisco Unified CallManager 7 and above

## Minimum Requirements \*

- Microsoft Windows Server 2003 Standard Edition SP3
- Microsoft SQL Server 2005 Standard Edition
- Intel® Xeon® 3GHz
- 4GB RAM
- 160GB (recommended 250GB RAID1)

\* The above specifications are estimates for a 1500-user configuration.

## Web-Based Access to System and All Reports

SMARTBill is a fully web-enabled call accounting and billing application. Over your company intranet, any authorised user can access SMARTBill and run reports right from their desktop using a web browser

## Detailed Call Reports

Reporting periods are completely user-definable for any specified length of time. Any report can be previewed as a html page, sent to a printer, or saved to a Excel file.

## Popular Reports

- Organisation Hierarchy Summary: Summarised the Number of calls made, time duration and costs per department
- Extension Analysis Report (Summary): Summarised the number of calls made, time duration and costs incurred by each extension with the name of the user assigned.
- Extension Analysis Report (Detailed\_): List the calls and rates made by each user
- Top N Calls: List the top N number of calls by:
  - ✓ User
  - ✓ Organisation Unit
  - ✓ Extension
  - ✓ Destination Country
- Daily Call Usage
- Gateway Utilisation Summary / Detail